

REMARKS

In accordance with the foregoing, the specification and claims 1-3, 7, 9 and 11 have been amended. Claims 4-6, 8, 10, and 12 are withdrawn from consideration. New claims 13-21 are presented. Claims 1-21 are pending, and claims 1-3, 7, 9, 11, are under consideration. Entry and consideration of new claims 13-21 is respectfully requested.

Support for new claims 13-21 is found in the specification at page 18, line 25 - page 19, line 17 and FIGs. 3, 7 and 9.

ITEM 2: CLAIMS 1-3, 7, 9, 11 AND 12 UNDER 35 USC §112.

Claim 1 as amended is drawn to the combination of the repair order processing system. Claims 2-3 depend from claim 1.

Claim 7 as amended recites a method of receiving and sending repair orders.

Claim 9 as amended recites a storage medium readable by a machine tangibly embodying a program of instructions executable by the machine and comprising a repair order process.

Claim 12 has been withdrawn as it is drawn to the non-elected embodiment of FIG. 10.

In view of the above, it is respectfully submitted that the present amendments to the claims overcome the rejection.

ITEM 7: INFORMATION DISCLOSURE STATEMENT.

Applicants respectfully note that reference AG, 7-130295 JP, corresponds to reference AA, US Patent No. 5,654,902, as stated in the explanation of relevancy attachment 1(e) to the Information Disclosure Statement filed on November 20, 2001.

NEW CLAIMS 13-21.

New claims 13-21 are drawn to the elected species of FIGs. 3, 7 and 9. Independent claim 13 recites a method of component repair order processing presenting different scope from the method of claim 7. Independent claim 20 recites a repair order system. Independent claim

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21 recites a method of ordering a repair.

Support for new claims 13-21 is found in the specification at page 18, line 25 - page 19, line 17 and FIGs. 3, 7 and 9. To the best of applicant's knowledge, no new matter has been added.

CONCLUSION.

There being no further outstanding objections or rejections, it is submitted that the application is in condition for allowance. An early action to that effect is courteously solicited.

Finally, if there are any formal matters remaining after this response, the Examiner is requested to telephone the undersigned to attend to these matters.

If there are any additional fees associated with filing of this Amendment, please charge the same to our Deposit Account No. 19-3935.

Respectfully submitted,

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